

Client Rights Information

英文版



Nan Shan Life values the voice of every client. We have convenient and diverse service channels, and make every effort to provide the most immediate client service.

understand

こんにちは

Permisi...

您好

Thanks

Client Complaint Handling Process

Your valuable feedback drives our progress



I am confused




If you are confused, please contact us

We will handle it quickly



Case Acceptance

Complete within **1** working day

-  **Service Branch, Link**
-  **Service hotline 0800-060-020**
-  **Messages left on official website**

We will do our best to help you



Notification of Result

Handle properly within **30** days



Case Handling

Reply to inquiries about the progress within **7** days